

# RSA COURSE

(Responsible Service of Alcohol)



# **ABOUT US**

Ted Hart & Associates possess exceptional knowledge of the current liquor legislation and industry trends, in particular the Responsible Service of Alcohol (RSA) framework. Our trainers are ex seniorpolice and hospitality professionals that have consulted with some of Victoria's most diverse. recognised and leading licensed premises.

By obtaining your Responsible Service of Alcohol certificate approved by the Director of Liguor Licensing, you can work in a hospitality environment which allows you to be engaged in the service and supply of alcoholic beverages as required by the Victorian Liquor Licensing legislation system.

We want to share with you our commitment, knowledge and outline certain skills whilst delivering an informative session that is sure to make you leave better educated, more confident and give you that leading edge behind the bar!

# **BOOK NOW!**

- 1. Select Option 1 or Option 2, depending on your circumstances.
- 2. Contact us today so we can book you into the RSA training course.
- 3. Read the General Information section prior to arriving to your RSA training course.

#### **OPTION 1.** Attending our RSA training course facility at: Karstens at CQ - 123 Queen Street Melbourne

(This is suitable for current employees, people wanting to upgrade or gain the skills & knowledge required or people seeking to gain employment in a bar/hospitality environment. Our training facilities at: Karstens at CQ-123 Queen Street Melbourne has a modern corporate style fit-out with reversecycling heating and cooling to make our learning environment more comfortable and enjoyable for our RSA training course students.)

**OPTION 2. We come to your business.** (This is suitable for employers wanting their staff to upgrade or gain the skills & knowledge required, in a group delivery session at their workplace. We can organise a time that is convenient to you, Minimum student numbers are required.)

t. 03 9578 8100 e. ted@tedhartandassociates.com.au www.tedhartandassociates.com.au

## GENERAL INFORMATION

- Arrive 15 minutes early to your RSA training course schedule start time, a reminder that the course lasts approximately 4 hours.
- Bring a pen and paper.
- Please bring along a great attitude and have fun!

## TRANSPORT

- Payable Car Parking is available in many areas close to the vicinity of: Karstens at CQ - 123 Queen Street Melbourne. Evening parking may be available in surrounding streets at no charge.
- Closest railway stations are Flinders Street and Southern Cross Stations.
- The closest tram stop is on the corner of Queen and Bourke Street (numbers 86, 95 and 112). Collins Street trams (31,109 and 112) are also nearby.

Victorian Liquor Legislation requirements may change from time to time, therefore seeking clarification and up to date knowledge is advised via Liquor Licensing Victoria to ensure self-compliance. Terms & Conditions may apply. Ted Hart & Associates reserves all rights. This flyer was published January 2011, Version 1.0



FLINDERS ST STATION